



Unreturned/missing milk crates

To Our Valued Customers:

As many of you know, milk crates are a large expense for dairy processing operations. We have purchased thousands of dollars' worth of milk crates that are being dropped off at restaurants and retail locations and are not being returned to us.

Our delivery drivers record the number of crates dropped off and picked up each week. At the end of the month we will charge \$4.00 per missing crate, we will take into account any crates that may be in use in coolers.

We appreciate your understanding in this matter as we try to keep our production costs as low as possible and continue to bring you high quality products.

Thank you,

Nancy Hill